



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/61129:

Dated/दिनांक : 09-04-2025

**Bid Document/ बिड दस्तावेज़**

<b>Bid Details/बिड विवरण</b>	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	13-05-2025 16:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	13-05-2025 16:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	180 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Madhya Pradesh
<b>Department Name/विभाग का नाम</b>	Public Health And Family Welfare Department Madhya Pradesh
<b>Organisation Name/संगठन का नाम</b>	Health Department, madhya Pradesh
<b>Office Name/कार्यालय का नाम</b>	Madhya Pradesh Public Health Services Corporation
<b>क्रेता ईमेल/Buyer Email</b>	ddit.nhm@mp.gov.in
<b>Total Quantity/कुल मात्रा</b>	2528
<b>Item Category/मद केटेगरी</b>	All in One PC (V2) (Q2) , Multifunction Machine MFM (V2) (Q2) High End Laptop - Notebook (Q2)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)</b>	800 Lakh (s)
<b>Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष</b>	3 Year (s)
<b>MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट</b>	No
<b>Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट</b>	No
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Do you want to show documents uploaded by bidders to all bidders participated in bid?/</b>	No

<b>Bid Details/बिड विवरण</b>	
<b>Past Performance/विगत प्रदर्शन</b>	20 %
<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Primary product category</b>	All in One PC (V2)
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Item wise evaluation/
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

#### **EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	AXIS BANK LTD
Schedule 1 EMD Amount/ईएमडी राशि (In INR)	2190400
Schedule 2 EMD Amount/ईएमडी राशि (In INR)	108000
Schedule 3 EMD Amount/ईएमडी राशि (In INR)	1034400
Schedule 4 EMD Amount/ईएमडी राशि (In INR)	292500

#### **ePBG Detail/ईपीबीजी विवरण**

Advisory Bank/एडवाइजरी बैंक	AXIS BANK LTD
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	42

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). The EMD Amount will be applicable for each schedule/group selected during Bid creation.

(c). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

Managing Director  
Madhya Pradesh Public Health Services Corporation, Public Health and Family Welfare Department Madhya Pradesh,  
Health Department, Madhya Pradesh,  
(Md Mpphsc)

**MII Purchase Preference/एमआईआई खरीद वरीयता**

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 50 % of total quantity as defined/ decided in relevant policy.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which will be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 20% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

**Evaluation Method ( Item Wise Evaluation Method )**

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

Evaluation Schedules	Item/Category	Quantity
Schedule 1	All In One Pc (v2)	1369
Schedule 2	Multifunction Machine Mfm (v2)	180
Schedule 3	High End Laptop - Notebook	862
Schedule 4	High End Laptop - Notebook	117

### All In One PC (V2) ( 1369 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Description	<b>Processor Number</b>	Intel Core i5-12400, Intel Core i5-12500, Intel Core i5-13400T, Intel Core i7 12700T, Intel Core i5-12600, Intel Core i5-13500T, Intel Core i5-14500T, Intel Core i5-14400, Intel Core i5-13600T, Intel Core i7-13700T, Intel Core i9 12900T, Intel Core i7-12700, Intel Core i7-14700T, Intel Core i5-13500, Intel Core i5-14500, Intel Core i9-12900, Intel Core i7-13700, Intel Core i7-14700, Intel Core i9-13900T, Intel Core i9-13900 Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
	Type of Keyboard	Standard, Bilingual Or higher
Graphics	Graphics Type	Integrated
Operating System	<b>Operating System (Factory Preloaded with Certification)</b>	Windows 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	<b>RAM Size (GB)</b>	8
Storage	<b>Type of Storage Installed with the System</b>	NVMe SSD, SATA SSD
	<b>Storage Capacity (in GB)</b>	512
Display	<b>Display Size - Diagonal (in Inches)</b>	58.1 - 63 (22.87" - 24.8")
	Panel Technology	In Plane Switching (IPS) Or higher
Ports	Number of Ports	1-HDMI, 1- RJ-45 (10/100/1000 Ethernet Port), 1-USB 3.0 TYPE A, 1-USB 3.1 Gen 2 TYPE A

#### Additional Specification Parameters - All In One PC (V2) ( 1369 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Additional Specification Parameters for Computer All In one	Technical Specification Document Uploaded as per ATC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Chief Medical & Health officer	464001,CMHO Store, District Vidisha	24	90
2	Chief Medical & Health officer	483501,CMHO Store, District Katni	21	90
3	Chief Medical & Health officer	485001,CMHO Store, District Satna	45	90
4	Chief Medical & Health officer	488001,CMHO Store, District Panna	11	90
5	Chief Medical & Health officer	484224,CMHO Store, District Anuppur	22	90
6	Chief Medical & Health officer	470661,CMHO Store, District Damoh	22	90
7	Chief Medical & Health officer	458001,CMHO Store, District Mandsaur	18	90
8	Chief Medical & Health officer	451551,CMHO Store, District Barwani	16	90
9	Chief Medical & Health officer	486001,CMHO Store, District Rewa	46	90
10	Chief Medical & Health officer	470002,CMHO Store, District Sagar	38	90
11	Chief Medical & Health officer	473001,CMHO Store, District Guna	21	90
12	Chief Medical & Health officer	466001,CMHO Store, District Sehore	14	90
13	Chief Medical & Health officer	465001,CMHO Store, District Shajapur	9	90
14	Chief Medical & Health officer	487001,CMHO Store, District Narsinghpur	16	90
15	Chief Medical & Health officer	465661,CMHO Store, District Rajgarh	24	90
16	Chief Medical & Health officer	480001,CMHO Store, District chhindwada	23	90

<b>S.No./क्र. सं.</b>	<b>Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी</b>	<b>Address/पता</b>	<b>Quantity/मात्रा</b>	<b>Delivery Days/डिलीवरी के दिन</b>
17	Chief Medical & Health officer	484001,CMHO Store, District Shahdol	22	90
18	Chief Medical & Health officer	450001,CMHO Store, District Khandwa	18	90
19	Chief Medical & Health officer	486661,CMHO Store, District Sidhi	31	90
20	Chief Medical & Health officer	458441,CMHO Store, District Neemuch	28	90
21	Chief Medical & Health officer	460001,CMHO Store, District betul	27	90
22	Chief Medical & Health officer	481661,CMHO Store, District mandla	34	90
23	Chief Medical & Health officer	452007,CMHO Store, District indore	74	90
24	Chief Medical & Health officer	481001,CMHO Store, District Balaghat	44	90
25	Chief Medical & Health officer	465441,CMHO Store, District Agarmalwa	4	90
26	Chief Medical & Health officer	457001,CMHO Store, District Ratlam	36	90
27	Chief Medical & Health officer	456001,CMHO Store, District Ujjain	32	90
28	Chief Medical & Health officer	477001,CMHO Store, District bhind	19	90
29	Chief Medical & Health officer	475661,CMHO Store, District Datia	15	90
30	Chief Medical & Health officer	476001,CMHO Store, District Morena	42	90
31	Chief Medical & Health officer	473331,CMHO Store, District Ashoknagar	16	90
32	Chief Medical & Health officer	455001,CMHO Store, District Dewas	26	90
33	Chief Medical & Health officer	486886,CMHO Store , District Singrauli	18	90
34	Chief Medical & Health officer	481880,CMHO Store, District Dindori	26	90
35	Chief Medical & Health officer	480661,CMHO Store, District seoni	30	90
36	Chief Medical & Health officer	474007,District Gwalior	38	90
37	Chief Medical & Health officer	451001,District khargone	19	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
38	Chief Medical & Health officer	457887,CMHO Store, District alirajpur	11	90
39	Chief Medical & Health officer	461331,CMHO Store,District harda	13	90
40	Chief Medical & Health officer	482001,CMHO Store,District Jabalpur	66	90
41	Chief Medical & Health officer	454001,CMHO Store,District Dhar	46	90
42	Chief Medical & Health officer	462003,CMHO Store,District Bhopal	69	90
43	Chief Medical & Health officer	472001, CMHO Store, DISTRICT TIKAMGARH	25	90
44	Chief Medical & Health officer	461001,CMHO Store,District hosangabad	10	90
45	Chief Medical & Health officer	464551,CMHO Store,District Raisen	19	90
46	Chief Medical & Health officer	450331, CMHO Store,District Burhanpur	11	90
47	Chief Medical & Health officer	471001,CMHO Store,District Chhatarpur	23	90
48	Chief Medical & Health officer	457661,CMHO Store,District Jhabua	5	90
49	Chief Medical & Health officer	476337,CMHO Store,District Sheopur	9	90
50	Chief Medical & Health officer	473551, CMHO Store,District Shivpuri	20	90

### Multifunction Machine MFM (V2) ( 180 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	<b>Print Technology</b>	Laser
	Cartridge Technology	Composite Cartridge
	<b>Type of Printing</b>	Monochrome (Black), Colour Or higher
Printing	<b>Print Paper Size</b>	A4 and Legal
	<b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)</b>	31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to 55, 56 to 60, 61 to 65, 66 to 70, 71 to 80, 81 to 90, 91 to 100, 101 to 120, 121 to 140, 141 to 160, 161 to 180 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)</b>	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to 55, 56 to 60, 61 to 65, 66 to 70, 71 to 80, 81 to 90, 91 to 100, 101 to 120, 121 to 140, 141 to 160, 161 to 180 Or higher
	<b>Minimum Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)</b>	Not Applicable Or higher
	<b>Minimum Speed per Minute as per ISO/IEC 24734 in A3 Size-Color (in PPM)</b>	Not Applicable Or higher
	<b>Auto Duplexing Printing/Coping (2-sided Feature)</b>	Yes Or higher
Scanning	Maximum Scan Area (Platen/Flatbed Size)	A4
PAPER HANDLING	<b>Original Document Feeder Type (For Scanning and Copying)</b>	Automatic Document Feeders (ADF), Reverse/Duplex Automatic Document Feeders (RADF/DADF), Single-Pass Document Feeders (SPDF) Or higher
	Number of Main Paper Tray	1
	Bypass Tray Facility	Yes Or higher
Connectivity	<b>Connectivity</b>	USB Port, Ethernet Port, Wi-Fi

#### Additional Specification Parameters - Multifunction Machine MFM (V2) ( 180 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Additional Specification Parameters for Printer Cum Scanner	Technical Specification Document Uploaded as per ATC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chief Medical & Health officer	464001,CMHO Store, District Vidisha	4	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
2	Chief Medical & Health officer	483501,CMHO Store, District Katni	2	90
3	Chief Medical & Health officer	485001,CMHO Store, District Satna	5	90
4	Chief Medical & Health officer	488001,CMHO Store, District Panna	1	90
5	Chief Medical & Health officer	484224,CMHO Store, District Anuppur	2	90
6	Chief Medical & Health officer	470661,CMHO Store, District Damoh	5	90
7	Chief Medical & Health officer	458001,CMHO Store, District Mandsaur	2	90
8	Chief Medical & Health officer	451551,CMHO Store, District Barwani	4	90
9	Chief Medical & Health officer	486001,CMHO Store, District Rewa	4	90
10	Chief Medical & Health officer	470002,CMHO Store, District Sagar	7	90
11	Chief Medical & Health officer	473001,CMHO Store, District Guna	5	90
12	Chief Medical & Health officer	466001,CMHO Store, District Sehore	3	90
13	Chief Medical & Health officer	465001,CMHO Store, District Shajapur	2	90
14	Chief Medical & Health officer	487001,CMHO Store, District Narsinghpur	1	90
15	Chief Medical & Health officer	465661,CMHO Store, District Rajgarh	4	90
16	Chief Medical & Health officer	480001,CMHO Store, District chhindwada	3	90
17	Chief Medical & Health officer	484001,CMHO Store, District Shahdol	1	90
18	Chief Medical & Health officer	450001,CMHO Store, District Khandwa	6	90
19	Chief Medical & Health officer	486661,CMHO Store, District Sidhi	3	90
20	Chief Medical & Health officer	458441,CMHO Store, District Neemuch	2	90
21	Chief Medical & Health officer	460001,CMHO Store, District betul	9	90
22	Chief Medical & Health officer	481661,CMHO Store, District mandla	2	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
23	Chief Medical & Health officer	452007,CMHO Store, District indore	3	90
24	Chief Medical & Health officer	481001,CMHO Store, District Balaghat	3	90
25	Chief Medical & Health officer	465441,CMHO Store, District Agarmalwa	1	90
26	Chief Medical & Health officer	457001,CMHO Store, District Ratlam	5	90
27	Chief Medical & Health officer	456001,CMHO Store, District Ujjain	4	90
28	Chief Medical & Health officer	477001,CMHO Store, District bhind	3	90
29	Chief Medical & Health officer	475661,CMHO Store, District Datia	4	90
30	Chief Medical & Health officer	476001,CMHO Store, District Morena	1	90
31	Chief Medical & Health officer	473331,CMHO Store, District Ashoknagar	3	90
32	Chief Medical & Health officer	455001,CMHO Store, District Dewas	1	90
33	Chief Medical & Health officer	486886,CMHO Store , District Singrauli	1	90
34	Chief Medical & Health officer	481880,CMHO Store, District Dindori	6	90
35	Chief Medical & Health officer	480661,CMHO Store, District seoni	7	90
36	Chief Medical & Health officer	474007,District Gwalior	5	90
37	Chief Medical & Health officer	451001,District khargone	2	90
38	Chief Medical & Health officer	457887,CMHO Store, District alirajpur	1	90
39	Chief Medical & Health officer	461331,CMHO Store,District harda	1	90
40	Chief Medical & Health officer	482001,CMHO Store,District Jabalpur	4	90
41	Chief Medical & Health officer	454001,CMHO Store,District Dhar	4	90
42	Chief Medical & Health officer	462003,CMHO Store,District Bhopal	3	90
43	Chief Medical & Health officer	472001, CMHO Store, DISTRICT TIKAMGARH	2	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
44	Chief Medical & Health officer	461001,CMHO Store,District hosangabad	2	90
45	Chief Medical & Health officer	464551,CMHO Store,District Raisen	3	90
46	Chief Medical & Health officer	450331, CMHO Store,District Burhanpur	1	90
47	Chief Medical & Health officer	471001,CMHO Store,District Chhatarpur	3	90
48	Chief Medical & Health officer	457661,CMHO Store,District Jhabua	1	90
49	Chief Medical & Health officer	476337,CMHO Store,District Sheopur	2	90
50	Chief Medical & Health officer	473551, CMHO Store,District Shivpuri	6	90

### High End Laptop - Notebook ( 862 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	<b>Base Processor Number</b>	AMD Ryzen 7 5825U or Intel Core i7-1265U, For Higher Processor Or higher
	<b>Higher Processor Number</b>	Not Applicable as Base Processor is Selected, AMD Ryzen 7 7730U, AMD Ryzen 7 PRO 7730U, AMD Ryzen 7 7735U, AMD Ryzen 7 PRO 7735U, AMD Ryzen 7 8840U, AMD Ryzen 7 8840HS, AMD Ryzen 7 7840U, AMD Ryzer 7 PRO 7840U, AMD Ryzen 7 7840HS, AMD Ryzen 7 PRO 7840HS, AMD Ryzen 9 7940HS, AMD Ryzen 9 PRO 7940HS, Intel Core i7-1355U, Intel Core i7-1365U, Intel Core 7 150U, Intel Core Ultra 7 155U, Intel Core Ultra 5 125U, Intel Core Ultra 7 165U, Intel Core i7-1280P, Intel Core Ultra 5 125H, Intel Core i7-12650H, Intel Core Ultra 5 135H, Intel Core i7-13620H, Intel Core Ultra 7 155H, Intel Core Ultra 7 165H, Intel Core i7-13700H, Intel Core i9-12900H, Intel Core Ultra 9 185H Or higher
Motherboard	Security	Discrete TPM 2.0 Or higher
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Window 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	<b>RAM Size (GB)</b>	16, 32 Or higher
Display	<b>Display Size (in cm) - Diagonal</b>	35.56 to 38.07 (14 In to 14.99 In)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Storage	Capacity of Storage Drive (in GB)	1024, 2048, 4096

**Additional Specification Parameters - High End Laptop - Notebook ( 862 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Additional Specification Parameters for Laptop Type 1	Technical Specification Document Uploaded as per ATC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Chief Medical & Health officer	464001,CMHO Store, District Vidisha	25	90
2	Chief Medical & Health officer	483501,CMHO Store, District Katni	19	90
3	Chief Medical & Health officer	485001,CMHO Store, District Satna	32	90
4	Chief Medical & Health officer	488001,CMHO Store, District Panna	7	90
5	Chief Medical & Health officer	484224,CMHO Store, District Anuppur	35	90
6	Chief Medical & Health officer	470661,CMHO Store, District Damoh	23	90
7	Chief Medical & Health officer	458001,CMHO Store, District Mandsaur	6	90
8	Chief Medical & Health officer	451551,CMHO Store, District Barwani	14	90
9	Chief Medical & Health officer	486001,CMHO Store, District Rewa	28	90
10	Chief Medical & Health officer	470002,CMHO Store, District Sagar	26	90
11	Chief Medical & Health officer	473001,CMHO Store, District Guna	11	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
12	Chief Medical & Health officer	466001,CMHO Store, District Sehore	11	90
13	Chief Medical & Health officer	465001,CMHO Store, District Shajapur	13	90
14	Chief Medical & Health officer	487001,CMHO Store, District Narsinghpur	16	90
15	Chief Medical & Health officer	465661,CMHO Store, District Rajgarh	22	90
16	Chief Medical & Health officer	480001,CMHO Store, District chhindwada	21	90
17	Chief Medical & Health officer	484001,CMHO Store, District Shahdol	11	90
18	Chief Medical & Health officer	450001,CMHO Store, District Khandwa	25	90
19	Chief Medical & Health officer	486661,CMHO Store, District Sidhi	6	90
20	Chief Medical & Health officer	458441,CMHO Store, District Neemuch	5	90
21	Chief Medical & Health officer	460001,CMHO Store, District betul	21	90
22	Chief Medical & Health officer	481661,CMHO Store, District mandla	22	90
23	Chief Medical & Health officer	452007,CMHO Store, District indore	15	90
24	Chief Medical & Health officer	481001,CMHO Store, District Balaghat	21	90
25	Chief Medical & Health officer	465441,CMHO Store, District Agarmalwa	6	90
26	Chief Medical & Health officer	457001,CMHO Store, District Ratlam	13	90
27	Chief Medical & Health officer	456001,CMHO Store, District Ujjain	19	90
28	Chief Medical & Health officer	477001,CMHO Store, District bhind	21	90
29	Chief Medical & Health officer	475661,CMHO Store, District Datia	3	90
30	Chief Medical & Health officer	476001,CMHO Store, District Morena	10	90
31	Chief Medical & Health officer	473331,CMHO Store, District Ashoknagar	35	90
32	Chief Medical & Health officer	455001,CMHO Store, District Dewas	18	90

S.No./क्र. सं.	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
33	Chief Medical & Health officer	486886,CMHO Store , District Singrauli	9	90
34	Chief Medical & Health officer	481880,CMHO Store, District Dindori	14	90
35	Chief Medical & Health officer	480661,CMHO Store, District seoni	21	90
36	Chief Medical & Health officer	474007,District Gwalior	12	90
37	Chief Medical & Health officer	451001,District khargone	20	90
38	Chief Medical & Health officer	457887,CMHO Store, District alirajpur	15	90
39	Chief Medical & Health officer	461331,CMHO Store,District harda	9	90
40	Chief Medical & Health officer	482001,CMHO Store,District Jabalpur	17	90
41	Chief Medical & Health officer	454001,CMHO Store,District Dhar	34	90
42	Chief Medical & Health officer	462003,CMHO Store,District Bhopal	16	90
43	Chief Medical & Health officer	472001, CMHO Store, DISTRICT TIKAMGARH	19	90
44	Chief Medical & Health officer	461001,CMHO Store,District hosangabad	14	90
45	Chief Medical & Health officer	464551,CMHO Store,District Raisen	11	90
46	Chief Medical & Health officer	450331, CMHO Store,District Burhanpur	17	90
47	Chief Medical & Health officer	471001,CMHO Store,District Chhatarpur	32	90
48	Chief Medical & Health officer	457661,CMHO Store,District Jhabua	16	90
49	Chief Medical & Health officer	476337,CMHO Store,District Sheopur	8	90
50	Chief Medical & Health officer	473551, CMHO Store,District Shivpuri	10	90

### High End Laptop - Notebook ( 117 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	<b>Base Processor Number</b>	AMD Ryzen 7 5825U or Intel Core i7-1265U, For Higher Processor Or higher
	<b>Higher Processor Number</b>	Not Applicable as Base Processor is Selected, AMD Ryzen 7 7730U, AMD Ryzen 7 PRO 7730U, AMD Ryzen 7 7735U, AMD Ryzen 7 PRO 7735U, AMD Ryzen 7 8840U, AMD Ryzen 7 8840HS, AMD Ryzen 7 7840U, AMD Ryzer 7 PRO 7840U, AMD Ryzen 7 7840HS, AMD Ryzen 7 PRO 7840HS, AMD Ryzen 9 7940HS, AMD Ryzen 9 PRO 7940HS, Intel Core i7-1355U, Intel Core i7-1365U, Intel Core 7 150U, Intel Core Ultra 7 155U, Intel Core Ultra 5 125U, Intel Core Ultra 7 165U, Intel Core i7-1280P, Intel Core Ultra 5 125H, Intel Core i7-12650H, Intel Core Ultra 5 135H, Intel Core i7-13620H, Intel Core Ultra 7 155H, Intel Core Ultra 7 165H, Intel Core i7-13700H, Intel Core i9-12900H, Intel Core Ultra 9 185H Or higher
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Window 11 Professional, Window 11 Home, DOS or equivalent, Linux, Window 11 STF (Shape the Future)
Memory	Type of RAM	DDR5 Or higher
	<b>RAM Size (GB)</b>	16, 32 Or higher
Display	<b>Display Size (in cm) - Diagonal</b>	35.56 to 38.07 (14 In to 14.99 In)
Storage	<b>Capacity of Storage Drive (in GB)</b>	1024, 2048, 4096

#### Additional Specification Parameters - High End Laptop - Notebook ( 117 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Additional Specification Parameters for Laptop Type 2	Technical Specification Document Uploaded As per ATC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Ashwin Bhagwat (Deputy Director IT Department)	462004,DD IT, NHM District Bhopal	117	90

**Special terms and conditions-Version:3 effective from 26-03-2025 for category All in One PC (V2)**

1.

**For Buyers:**

1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
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a. There is no requirement that the OEM of the All in One PC should be a device partner of Microsoft and holding a Microsoft Authorization Form

2. Operating System

- (MAF) from the software provider.
- b. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.
  - c. Buyers may ensure that MAF shall not be made a mandatory requirement in bids.
  - d. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.
  - e. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.
  - f. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains relevant serial number of Windows OS shall be submitted with supplies and the buyer/consignee can verify the same from the OS server website or by telephone, or both.
  - g. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the All in One PC OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.
  - h. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.
  - i. Buyer shall request for Windows Hardware Compatibility Certificate for Windows operating system to ensure the supply hardware is compatible with Windows operating system.

3.	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the b
4.	Warranty	<ul style="list-style-type: none"> <li>a. The buyer may ensure that as soon as supplies are received, a request a warranty certificate is made, along with logging into the OEM website/call center to verify the certificate.</li> <li>b. The product in GeM marketplace (Direct Purchase &amp; L1 purchase) come with a minimum standard warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warrar</li> </ul>
5.	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.

6.	Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:</p> <ul style="list-style-type: none"> <li>i. Packing should be checked properly</li> <li>ii. A warranty certificate from the OEM should be insisted upon and checked</li> <li>iii. Instruction manuals and the OS installed should be checked.</li> <li>iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.</li> <li>v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.</li> </ul>
7.	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the All in One PC under AT&T clause.
<b>For Sellers:</b>		

1.	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify complete product details, including configuration, through the shared OEM website link.
2.	Changing or altering the configuration	Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3.	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center.
4.	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5.	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
6.	Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

**Special terms and conditions-Version:4 effective from 31-01-2025 for category Multifunction Machine MFM (V2)**

1.

<b>For Buyers</b>		
1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
2	Warranty	<ol style="list-style-type: none"> <li>The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.</li> <li>The product in GeM marketplace (Direct Purchase &amp; L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.</li> <li>Buyer shall verify the actual number of prints completed by the Multifunction Machine Printer at the time of delivery (to ensure that the product has not been in use prior to delivery to the buyer) and may be verified using the Multifunction printer's built-in print counter or an equivalent tracking system as available with OEMs.</li> <li>Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.</li> </ol>
<b>For Sellers</b>		

3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The offered model details/configuration should be available on the OEM's website. A device serial number must also be provided at the time of supply, which must also be mentioned on the product supplied. The buyer/consignee must be able to verify the complete product details, including configuration, through the provided OEM website link.
4	Warranty	<ol style="list-style-type: none"> <li>1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital form from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.</li> <li>2. The warranty period will be valid for the specified number of years or until the printer reaches the OEM-defined Minimum Number of Prints within the Warranty Period, whichever is earlier, i.e. once the printer meets either the Minimum Number of Prints within the Warranty Period or the time duration specified, the warranty coverage will end.</li> <li>3. The actual number of prints completed by the printer during the warranty period may be verified using the printer's built-in print counter or an equivalent tracking system.</li> </ol>
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalogue parameters. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.

**Special terms and conditions-Version:3 effective from 31-01-2025 for category High End Laptop - Notebook**

1.

For Buyers	
Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
Operating System	<ol style="list-style-type: none"> <li>1. There is no requirement that the OEM of the Laptop - Notebook should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software provider.</li> <li>2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.</li> <li>3. Buyers may ensure that MAF shall not be made a mandatory requirement in bids</li> <li>4. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.</li> <li>5. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.</li> <li>6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both.</li> <li>7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Laptop OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors networks, they may verify the serial number through the Microsoft website or by telephone, or both.</li> <li>8. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.</li> <li>9. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supply hardware is compatible with Windows operating system</li> </ol>

Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Laptop-Notebook under ATC clause.
Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
Processors	Intel and AMD Processors are added as per Model Technical Specification of Laptop - Notebook issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024
Warranty	<ol style="list-style-type: none"> <li>1. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call center verify the certificate.</li> <li>2. The product in GeM marketplace (Direct Purchase &amp; L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.</li> </ol>
OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.
Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no sco for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged taken into account, and reflected while generating the CRAC:</p> <ol style="list-style-type: none"> <li>i. Packing should be checked properly</li> <li>ii. A warranty certificate from the OEM should be insisted upon and checked.</li> <li>iii. Instruction manuals and the OS installed should be checked.</li> <li>iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.</li> <li>v. An escalation matrix for customer grievance redressal shall be insisted upon by t buyer from the seller at the time of delivery.</li> </ol>
Battery Backup	Buyer may check/validate battery backup time with appropriate benchmark.
<b>For Sellers</b>	
OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
Changing or altering the configuration	Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center.

Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contract rates. The delivery period of quantity shall commence from the last date of original delivery order and in case where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

### 2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

**Note: Prospective Bidder are requested to submit pre bid query/representations through GeM portal within four days from bid publish date and time only.**

#### 1. Warranty:

i. Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centers near consignee destinations are to be uploaded along with the bid.

ii. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 30 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of the Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

#### 2. Service & Support:

i. Dedicated /toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

ii. Escalation Matrix For Service Support: Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

### 3. Generic:

i. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

ii. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch in technical parameters, the bid is liable for rejection.

iii. Installation, Commissioning, Testing, Configuration, Training (if any - whichever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

iv. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

v. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and phone No. required to be furnished along with the bid.

vi. The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50 % of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

vii. Bidder has to submit “**Proforma for Technical Compliance**” as attached in ‘Buyer added bid specific A’ format.

viii. Bidder has to submit “ **PROFORMA ‘A’ PROFORMA FOR PERFORMANCE STATEMENT (On Non - judicial**

**stamp paper of Rs 500 duly attested by notary public)**” as attached in ‘Buyer added bid specific C’ format.

ix. Bidder has to submit “Market **Standing Cum Performance Statement** (This certificate has to be issued by the concern Chartered

Accountant/Statutory Auditor letter head only) ‘Buyer added bid specific ATC’ format.

x. Bidder has to submit “**Affidavit** (To be furnished by the bidder) (**On Non - judicial stamp paper of Rs.**

**0 duly attested by notary public) "** as attached in 'Buyer added bid specific ATC' format.

#### **4. EMD & PBG:**

-

i. Bidders can submit the EMD with Payment online through RTGS / Internet banking in Beneficiary name MPPH SCL, Account No. 920010066894238, IFSC Code UTIB0000531, Bank Name Axis Bank, Branch address Bhopal Branch.

ii. Successful Bidder can submit the Performance Security in the form of Account payee Demand Draft or Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). Online payment shall be in Beneficiary name MPPH SCL, Account No. 920010066894238, IFSC Code UTIB0000531, Bank Name Axis Bank,, Branch address Bhopal Branch. Successful Bidder to indicate Contract number and name of Seller in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy /proof of the Online Payment Transfer in place of PBG within 21 days of award of contract.

5. Interested bidders are required to sign "Bid Security Declaration" accepting that if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of 6 months from being eligible to submit Bids for contracts with the entity that invited the bids.

6. Bidder/Supplier/Organization/Proprietor/ ANY of the Director(s) shall not be banned or suspended or blacklisted by any Govt./ public Sector undertaking/Corporate organization or convicted in any court of Law across India or declared bankrupt or insolvent. A Self declaration certificate must be uploaded in the Gem portal under bidder's Official Letter Head.

7. The MPPH SCL/Buyer reserves the right to cancel the bid in part or full without assigning any reason and liability on the buyer. On such cancellation the decision of the MPPH SCL will be binding and final on the subject.

8. Inspections and Tests: Buyer or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications. Further,

(i) The Supplier may have an independent quality test conducted and the cost of such tests will be borne by the Supplier.

(ii) Inspection of goods shall be carried out by representative of Consignee and they will issue an acceptance certificate.

#### **9. Tender Inviting Authority:**

This tender enquiry for procurement of Computer All in One. Printer Cum Scanner, Laptop Type1, Laptop Type2, is being invited by Madhya Pradesh Public Health Services Corp. Ltd. [MPPH SCL] (Procurement Support Agency) on behalf of Department of Public Health & Family Welfare, Govt. of Madhya Pradesh to be supplied & installed at Various Hospitals of Government of Madhya Pradesh.

#### **10. Eligibility Criteria of Bidders: -**

##### **a. The Bidder should be**

(i) A Manufacturer in India or

- (ii) Indian subsidiary of foreign manufacturer or
- (iii) Importer of foreign manufacturer or
- (iv) Distributor/Dealer of manufacturer.

**10.1 The bidder should meet the following criteria:**

- a. It should have service support facilities in M.P. with qualified and trained engineers / technicians. Service support facilities include: spare parts, testing, calibration equipment, etc. for providing installation, after sales support during warranty
- b. The manufacturer themselves or its authorized reseller(s) should have to submit satisfactory performance certificate/installation reports by respective any Govt. Organization/ Semi Govt. Organization/Hospital/Medical College/ End User Institutions or user of such equipment anywhere in India in respect of supplies made of the similar equipment of same make in the last 05 years from the date of tender opening.

<b>For Tendered Qty</b>	<b>(Round off to next whole number)</b>
1 to 100	20%
101 to 500	20% (i.e., 20% of 100) + 5% of the tendered quantity exceeding 100
501 to 1000	40 + 5% of the tendered quantity exceeding 500
1001 to 10,000	Fixed 100
Above 10,000	Fixed 200

- c. The bidders shall have to submit a certificate from Practicing Chartered Accountant or Statutory Auditor in the bid showing the year wise quantity sold/supplied of the quoted product in last five years in which the minimum quantity sold/supplied by Bidder/ Manufacturer/Importer/Indian Subsidiary of Foreign Manufacturer should be as follows:-

<b>S.No.</b>	<b>If the tendered Quantity is</b>	<b>Minimum Quantity supplied/sold</b>
1	1 to 1000	20%
2	Above 1000	200 + 10% of the tendered quantity exceeding 1000

Above detail should be submitted in attached Format 3

**Note-**

1. In support of 10.1 (a), the Bidder shall furnish details of service support facilities in India, including addresses of such service support facilities, brief profile of engineers / technicians, list of spare parts, testing & calibration equipment etc. currently available.
2. In support of 10.1 (b), the Bidder shall furnish Performance Statement in the enclosed Format Performance 'A', which shall include Satisfactory Performance Certificate/Installation Report issued by respective Consignee/ End-users of such equipment in respect of supplies made.
3. In support of 10.1 (c), Bidder should submit a certificate from practicing CA or statutory auditor of the firm, as per Format 3.
4. The TIA reserves the right to ask for a free demonstration of the quoted equipment. Demonstration to be conducted at a pre-determined place acceptable to the TIA for technical acceptability as per the tender specifications, before the opening of the financial bid.

**11. Alternative Tenders**

(i) Alternative Tenders are not permitted. All those bidders could be disqualified for all quoted products if any person (s) (i.e partner (s) in case of a partnership firm, member (s) in case of a company or the proprietor in case of a proprietorship firm, as the case may be) holds 20% or more share (ownerships) in more than one bidding enterprises who have quoted for same product (s)". This could fall under collusive practices.

(ii) If a bidder submits bid on behalf of the Principal / OEM (if allowed in the tender), the same bidder shall not submit a bid on behalf of another Principal / OEM in the same tender for the same item/product. In a tender either the bidder on behalf of the Principal / OEM or Principal/OEM can bid but both cannot bid simultaneously for the

me item/product in the same tender.

(iii) Bidders are requested to quote their most suitable model meeting tendered technical specifications. Alternate models are not allowed to quote.

## 12. **Packing:**

(i) The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. The packing shall be sufficient to withstand without limitation, rough handling during transit and exposure to extreme temperatures, salt, and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods, final destination and the absence of heavy handling facilities at all points in transit.

(ii) The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements stipulated per Technical Specifications, and in any subsequent instructions ordered by the Procurement agency.

(iii) Packing: Packing and Marking shall be strictly as per Technical Specifications and will be inspected in terms of provisions of specifications before clearing for dispatch.

## 13. **Payment & Ordering Authority:**

- a. The Ordering Authority is Deputy Director, Information technology, National Health Mission, Madhya Pradesh, Bhopal on behalf of various Hospitals of Department of Public Health & Family Welfare, Govt. of Madhya Pradesh.
- b. The payment shall be released by MPPHSCL after budget received from the respective indenting authority as per board on behalf of various Hospitals of Department of Public Health & Family Welfare, Govt. of Madhya Pradesh upon satisfying the General Terms and Conditions, and submission of following mandatory documents by the seller to MPPHSCL/Buyer along with delivery of stores:

On delivery, satisfactory installation & acceptance: 100% payment of the contract price would be made against 'Final Acceptance Certificate' to be issued by the consignees subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC needs to be issued by the designated consignee after installation, commissioning, testing and one to two weeks of successful trial run of the equipment upon the submission of the following documents:

- (i) One original and three copies of commercial invoice, indicating Bill to Consignee through MPPHSCL/Buyer and Ship to as: Place of Supply: Contract number, Goods Description, Quantity, Unit Price and Total Amount. Additional place of supply as required by MPPHSCL/Buyer will be indicated at the time of placement of purchase order.
- (ii) Consignee Receipt Certificate in original issued by the authorized representative of the consignee
- (iii) Four copies of packing list identifying contents of each package.

- (iv) Four copies of Certificate of Inspection furnished to Supplier by the nominated inspection agency where inspection is required).
- (v) Four copies of Internal Test Report of the Manufacturer.
- (vi) Any other/ additional procurement-specific document(s) for delivery/ payment purposes. Invoice must be signed in original and stamped or sealed with the company stamp/seal.

#### **14. Settlement of Disputes:**

A. If any dispute or difference of any kind whatsoever shall arise between the Procurement agency and the Supplier in connection with or arising out of the Contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

B. Settlement of Disputes: If, after thirty (30) days, the parties have failed to resolve their dispute or difference by mutual consultation, then either the Procurement agency or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. (a) Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the goods under the Contract. In the case of a dispute or difference arising between the Purchaser/Consignee and domestic Supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be referred to the sole arbitrator appointed by MD, MPPHSCL.

a. Settlement of Disputes: Arbitration proceedings shall be conducted in accordance with the rules of procedure which are as follows.

- (i) The venue of Arbitration shall be the place from where the contract is issued and the language of the arbitration proceedings and that of all councils and communications between the parties shall be English.
- (ii) The decision of the majority of arbitrators shall be final and binding upon parties.
- (iii) Settlement of disputes through pre institution mediation and settlement in accordance with the civil commercial courts, commercial division and commercial appellate division of High Courts (Amendment Act 2018, No. 28 of 2018 Chapter IIIA).

b. Settlement of Disputes: Notwithstanding any reference to arbitration herein,

- (i) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
- (ii) The Procurement agency shall pay the Supplier any monies due to the Supplier.

#### **15. Insurance:**

Unless otherwise instructed, the supplier shall make arrangements for insuring the goods against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the following manner:

(i) In case of supply of goods on Consignee site basis, the supplier shall be responsible till the entire goods contracted for arrival in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the stores duly insured. The insurance cover shall be obtained by the Supplier and should be valid till 3 months after the receipt of goods by the Consignee.

(ii) If the equipment is not commissioned and handed over to the consignee within 3 months, the insurance will be got extended by the supplier at their cost till the successful installation, testing, commissioning and handing over of the goods to the consignee. In case the delay in the installation and commissioning is due to handing over of the site to the supplier by the consignee, such extensions of insurance will still be done by the supplier, but the insurance extension charges at actual will be reimbursed.

(iii) Insurance would be borne by the Supplier. Insurance Certificate for 110% of the value to be insured in favour of MPPHSCL, covering all risks basis for the goods from supplier/manufacturer warehouse or consignee warehouse.

#### **16. Liquidated damages:**

If the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the purchaser/consignee shall, without prejudice to other rights and remedies available to the purchaser/consignee under the contract, deduct from the contract price, as liquidity damages, calculated individually on each delayed performance of the contract including delivery, installation, non-submission of documents, etc. a sum equivalent to 0.5% per week of delay or part thereof until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached purchaser may consider termination of the contract and LD shall be imposed on the value of the unexecuted order. Since the Liquidated damages are in virtue of non-performance of services, it will attract GST or any other applicable taxes which in turn shall be deducted from the Supplier. Security Deposit of such suppliers can also be forfeited besides taking other legal action like debarment from participating in present and future tenders of the tender inviting authority etc.

#### **17. Debarment Conditions:**

Firms could be debarred by TIA for violating of any one or more of the following conditions for 2 years depending upon the severity of the matter:-

- (i) Delay in submitting valid agreement beyond prescribed no. of days.
- (ii) Poor after sales services.
- (iii) Delay in supply of ordered goods beyond prescribed no. of days in the bid document.
- (iv) Collusion, coercive or fraudulent practice (s).
- (v) If it is found that firms/bidders have tried to mislead the corporation/purchaser, then also it could be debarred.
- (vi) Any other violation of tender terms.

18. a. The Physical demonstration of the quoted model of the said item may be held in MPPHSCL office, details of which will be shared at later stage through email with technically qualified bidders. Therefore, Bidders are Requested to mention their email Id and contact No. for future correspondence.
- b. It may be noted that transportation charges or any other charges will not be borne by MPPHSCL . It is the responsibilities of the respective Bidders.

#### **Additional Clause No.1:**

The manufacturer should provide sole authorization to only one bidder against this specific bid reference no. in the following format only or else the bid shall be rejected.

**Format 1**

**MANUFACTURER'S AUTHORISATION FORM**

To,  
Managing Director  
Madhya Pradesh Public Health Services Corporation Limited  
1,ARERA HILLS, Tilhan Sangh Building Campus  
Bhopal - 462 011 Madhya Pradesh

Dear Sirs,  
Ref. Your TE document No \_\_\_\_\_, dated \_\_\_\_\_

We, \_\_\_\_\_ who are proven and reputable manufacturers of \_\_\_\_\_  
(name and description of the goods offered in the tender) having factories at \_\_\_\_\_  
hereby authorize Messrs \_\_\_\_\_ (name and address of the agent) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also state that we are not participating directly in this Tender for the following reasons: \_\_\_\_\_  
(please provide reason(s) here)

We further confirm that no supplier or firm or individual other than Messrs. \_\_\_\_\_ (name & address of the above agent) is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also hereby extend our full warranty, CMC as applicable as per General Conditions of Contract, read with modification, if any, in the Special Conditions of Contract for the goods and services offered for supply by the above firm against this TE document.

We also hereby confirm that we would be responsible for the satisfactory execution of contract placed on the **authorized dealer / distributor/ importer.**

We also confirm that the price quoted **by our dealer / distributor/ importer** shall not exceed the price which we would have quoted directly.

Yours faithfully  
[Signature with date, name and designation]  
for and on behalf of Messrs \_\_\_\_\_  
[Name & address of the manufacturer]

Note:

**1) Manufacturer's Authorization Form-to be issued by original equipment manufacturer .In case Foreign Manufacturer, Manufacturer's Authorization Form can be issued by Indian Subsidiary. (Authorization from authorized importer/subletting authorization is not allowed.)**

**2) This letter of authorization should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer. The MAF should be as per format given in tender document.)**

**Additional Clause No.2:**

The bidder / Manufacturer should provide specific bid reference no. in the following format only or else the bid

all be rejected.

**Format 2**

**PROFORMA 'A'**

**PROFORMA FOR PERFORMANCE STATEMENT**

**(On Non - judicial stamp paper of Rs 500 duly attested by notary public)**

(For the period of last five years)

Tender Reference No. : \_\_\_\_\_

Date of opening : \_\_\_\_\_

Time : \_\_\_\_\_

Name and address of the Bidder : \_\_\_\_\_

Name and address of the manufacturer :

Name of the Govt. Organization/ Semi Govt. Organization/ Hospital/ Medical College/ End User Institutions  (full address, tel. & e-mail of TIA/ Ordering Authority)*	Installation/Supply Date	Description and quantity of installed/supplied goods and services	Installed /Supplied Quantity	Make and Model	Value of order (Rs.) to be indicated	Date of completion of Contract		Remarks indicating reasons for delay if any	Have the goods been functioning Satisfactorily (attach documentary proof)*
						As per contract	Actual		
1	2	3	4	5	6	7	8	9	10

Note: Above format should be filled item wise separately for each item quoted by bidder in the tender. No column should be left blank.

I/We do hereby solemnly declare and affirm that Details of Satisfactory Performance Certificate/Installation Report submitted in Above Performance Statement is/are as per Eligibility criteria

Signature and seal of the Bidder

\*The documentary proof will be a certificate (Satisfactory Performance Certificate/Installation Report/ Delivery Challan/Consignee receipt certificate) from the consignee/ end-user with cross-reference of supplier's name, installation/supply date mentioned in this certificate with seal & signature of consignee/ end user authenticating the correctness of the information furnished. If at any time, information furnished proved to be false or incorrect, the earnest money furnished will be forfeited and **TIA reserve the right to debar and/or blacklist and/or take legal and/or criminal action as per IPC (Indian Penal Code).**

**Additional Clause No.3:**

The bidder / Manufacturer should provide specific bid reference no. in the following format only or else the bid will be rejected.

**Format 3**

**Market Standing Cum Performance Statement**

(This certificate has to be issued on the concern Chartered Accountant/Statutory Auditor letter head only)  
 MARKET STANDING CUM PERFORMANCE STATEMENT OF BIDDER/MANUFACTURER/IMPORTER/ INDIAN SUBSIDIARY OF FOREIGN MANUFACTURER FOR QUOTED PRODUCT/ITEM

**(FOR A PERIOD OF LAST 05 YEARS FROM THE DATE OF TECHNICAL BID OPENING)**

Name of Bidder: - \_\_\_\_\_

Name of Manufacturer: - \_\_\_\_\_

Address of Manufacturer: - \_\_\_\_\_

The sales of M/s \_\_\_\_\_ (Name of the manufacturer) for the last five years are given below:

Sl.	Item Name	Quoted Product (Make & Model )	Financial Year	Quantity Sold/supplied
	1	2	3	5
1.			2019-2020	
			2020-2021	
			2021-2022	
			2022-2023	
			2023-2024	

It is hereby certified that M/s \_\_\_\_\_ (Name of the manufacturer) has the relevant experience and sold/supplied the quoted product as per Clause 10.1 .c in the past five years.

The above information is true and correct and verified from the audited financial statements/ Sales Statement/ Balance sheet provided by the manufacturer.

Date:

Signature of CA or Statutory Auditor

Seal:

(Name in Capital)

Membership No..... UDIN No. ....

**Additional Clause No.4 :**

The bidder / Manufacturer should provide specific bid reference no. in the following format only or else the bid will be rejected.

**Format 4**

**Affidavit**

(To be furnished by the bidder)

(On Non - judicial stamp paper of Rs. 500 duly attested by notary public)

**Tender Ref. No.....**

I, \_\_\_\_\_ Son /Daughter /Wife of Shri \_\_\_\_\_ resident of \_\_\_\_\_ **Proprietor /Director /Partner /Authorized signatory** of the agency /Firm / Company (M/s \_\_\_\_\_), accepts a conditions of the Tender including amendments/corrigendum subsequently issued by the TIA, if any. Further I/w confirm our eligibility for this tender and all items quoted as per the tender condition, specification and Gover g laws of India.

1. I/we, the undersigned, do hereby certify that all the statements made in our proposal are true and correct.
  
2. The undersigned also hereby certifies that M/s..... have not been deregistered/annulled/debarred/blacklisted by Government of Madhya Pradesh, Public sector Enterprises or any other State Government, or Government of India for any work on the date of Technical Bid Opening.
  
3. The undersigned further certifies that
  - a. Our M/s.....has not been punished for any offence and
  - b. Our M/s.....have/has neither been convicted of any offence nor any criminal case(s) are pending competent Court(s) of India that affect Contractual obligation of this Bid
  - c. Our M/s.....do not have Unsatisfactory performance from any TIA or by any State Government or organizations by Govt. of India till the time of technical bid opening. If found, the bid shall be made non responsive and shall be rejected at any stage of tender.
  
4. The undersigned hereby authorize(s) and request(s) any bank, person, firm, Competent Authority or corporation to furnish pertinent information deemed necessary and requested by Department of Health & Family Welfare, Government of Madhya Pradesh/ MPPHSCL, to verify this statement or regarding competence and general reputation of M/s.....
  
5. I/We further undertake that our firm/company is fulfilling **(Eligibility Criteria)** of the tender document. I/We confirm that details provided in Format 1 (Manufacturer's Authorization Form), Additional Document (Proforma for Technical Compliance) and Format 2 Proforma 'A' (Proforma for Performance Statement & Purchase order) as per tender terms & conditions. If at any time any discrepancy is found relating to Eligibility Criteria as per detail in Proforma 'A' of the tender document, this may lead to termination of contract and/or any other action deemed fit by the TIA. **TIA reserve the right to debar and/or blacklist and/or take legal and/or criminal action as per IPC (Indian Penal Code).**
  
6. We M/s \_\_\_\_\_ hereby declare that we shall submit all Query/complaints/ grievances to MPPHSCL within the stipulated time only. Further we acknowledge that MPPHSCL reserves the right not to act on any query/complaints/ grievances after the time frame.
  
7. We M/s \_\_\_\_\_ hereby declare that we shall submit all clarification to MPPHSCL through online portal within the stipulated time only as declared on the website and/or online portal. Further we acknowledge that MPPHSCL reserves the right not to consider any clarifications documents after the time frame or not made through online portal.

I/We do hereby solemnly declare and affirm that the above declaration is true and correct to the best of my knowledge and belief. No part of it is false and nothing has been concealed therein.

Signed by an authorized person of Fir  
Title of Officer Name and Address of the Fir

### 3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला संप्रदाधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इस अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**